

The Agricultural Information Exchange Platform

Presentation by:

Christian Merz

Program Manager, GIZ



Agricultural Information Exchange Platform



Use Case: Disrupting public extension utilizing generative Al

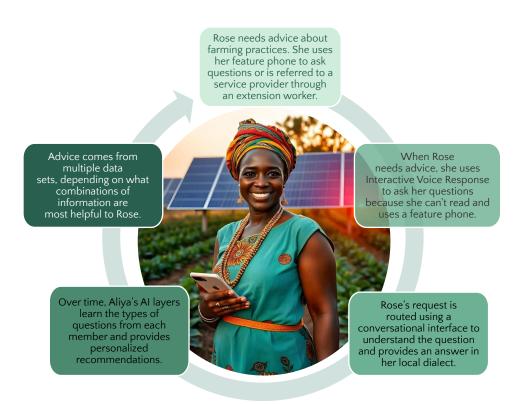
Recent advancements in digital technologies and Artificial Intelligence offer the opportunity to deliver high-quality, diverse, personalized, and dynamic information on farmers' current devices.











DPI/DPG Approach of AIEP

The AIEP is an Artificial Intelligence powered digital solution which ...

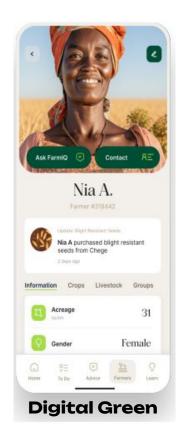
...enables access to high value information ag language datasets, golden Q&A from various sources Data and content Providing personalized information module ...automates the exchange of infor-mation that Listening to users ag sector fine-tuned AI models is timely, relevant and actionable Information exchange Module: Curation and personalization & listening to users **RAG pipeline & framework** Channel/UX ...naturally interacts with SHF and extension white labeled chatbot module workers via their preferred channel

...based on re-usable, open and interoperable components that can be integrated into different DPI's.

MVP Development - The Cohorts

	dynAg	Digital Green & Partners	VIAMO & Partners	Tech For Her
Cohort	IFFCO KISAN IRRI CIEXIAN CGIAR	Digital (G) KARYA GOOEY.AI	viamo PRODUCERS DIRECT Sahaj % HarvestPlus	DeHaat Dalberg
Where		♦		
Value Chains	Rice, Weat, Maize	Wheat, rice, coffee, dairy	Beans, Wheat	Tomato, Cattle
Channels	Chatbot/App (Android, Jio based), IVR (via ASR and TTS), SMS	WhatsApp, Telegram, IVR (via ASR), App, SMS	Voice hotline/IVR (via ASR/TTS), SMS, WhatsApp	IVR (via ASR and TTS), WhatsApp, App
	C-Subble over five q2 over a man in over five q2 over	The state of the s	Try Our Digital Assistant Advisory Service Demo	Secretarian Control Co
Technology	Retrieval Augmented Generation (RAG) Pipeline based on LLMs (GPT suite so far), machine translation to translate queries, speech technology (recognition and synthesis)	RAG Pipeline based on LLMs (evaluation of various models), machine translation to translate queries, speech technology (recognition and synthesis)	RAG Pipeline based on LLMs (focus: GPT), potentially intent and entity recognition, machine translation to translate queries, speech technology (recognition and synthesis) enabled IVR	Intent and entity recognition through LLM for chatbot, speech technology (recognition and synthesis) enabled IVR, AI-based video generation
Languages	English, Hindi	English, Hindi, Swahili, Gikuyu	English, Hindi, Swahili	English, Hindi, Swahili, Bhojpuri
User reach	300	13.000	600	2.000

MVP Demo









Viamo

Tech4Her

MVP Field Testing













Lessons Learned

Scaling/Partnerships

Existing public extension systems fall short in providing contextual advice in preferred modalities such as natural conversations in local languages. Gen AI can scale ag advisory through automated information exchange. Implementation is complex and requires a multi-disciplinary partnership.

Domain Data

So far, very few efforts focus on the peculiarities of agricultural data and **Smallholder Systems** to prepare **Al-ready data** that can help fine-tuning foundational models for **domain-specific** use. 12 Language Al

NLP offer promising avenues for enhancing agricultural extension services, but its effective and responsible implementation requires careful validation, human oversight, and consideration of local contexts and challenges.

Data Sharing

There is a lack of available and labeled **open-source data** and **curated** agricultural **content**. AIEP spent considerable resources on preprocessing and creating own tagged and annotated data.

DPG reuse in DPI initiatives – Call for Action

Orchestrating DPGs into end-to-end solutions and integrating them with (larger) DPI initiatives require **standardized and open protocols** to **exchange data** and to **interoperate** between software components/modules. DPI's are promising but still in their infancy. **Collective roadmapping and action planning are crucial to align.**











Thank you for your attention. We are looking to scale this project in and outside of Kenya by including more partners. If you are interested to discuss more, please contact: christian.merz@giz.de



